



Custom Courier Co. Ltd.

Customer Newsletter September 30th, 2021



Fuel Surcharge for October 1-15-21, 2021

Gasoline		Gasoline \$1.30 \$1.39.9/litre	
Vehicle Codes	Vehicle Type	City	Highway
2	Cars	22%	30%
5,6	Mini-Vans	22%	30%
3,4,7,8	1/4 ton, 1/2 tons and pipe-racks	22%	30%
Diesel		Diesel \$1.20 to \$1.29.9 / litre	
Vehicle Codes	Vehicle Type	City	Highway
9	1/2 ton with trailer	20%	28%
9,13,14	1 ton or 3 ton flat deck-trucks	20%	28%
20,26	3 ton or 4 ton tilt- decks	20%	20%
25	5 ton tilt-deck	22%	22%
11,12	3 Ton Cube Vans	22%	30%
17	1 ton or 3 ton trucks with trailer	22%	30%
15	5 ton flat-deck	22%	30%
23	5 ton & portable forklift	22%	30%
21	Semi with trailer	22%	30%

Now Open!



Dear Valued Customer,

As the world continues to navigate the COVID-19 health pandemic, we would like to take the time to thank you for your continued support as we all try to regain some normalcy to our lives. It is Custom Courier's goal to provide you and your customers with a safe and efficient delivery option. While many businesses have reopened, hiring new staff to meet the demands of their customers has become quite challenging as many people are hesitant to return to the front line as the health pandemic continues to surge.

Unfortunately, Custom Courier faces the same struggle to hire enough operators to meet our customer's service demands. We can assure you that we are doing everything possible to hire quality operators - however - the process is taking longer than expected. We appreciate your understanding when we are running behind and cannot offer you the service levels you have been accustomed to over the years. We will always strive to inform you if we are running behind as well as give you an accurate time frame for when your delivery will be picked up or delivered. If you have any questions or concerns with regards to our delivery service please contact our Vice President, Bryan Thiessen or our General Manager Jason Gelowitz. Likewise if you have any questions or concerns with regards to our COVID-19 policies please call or email us.

Bryan Thiessen
Vice President
bryan@customcourier.com
306-653-8500

Jason Gelowitz
General Manager
jason@customcourier.com
306-653-8500

Holiday Closures

Custom Courier will be closed in observance of Thanksgiving
on Monday October 11th.

Custom Courier will be closed in observance of Remembrance Day
on Thursday November 11th.